

## Mirage Heights Landscapers...

Please remember that the landscaping company at Mirage Heights has a contract with the HOA. This contract has been negotiated to include specific duties for a contracted price that services the Mirage Heights Association as a whole.

Please do not interfere with the landscapers during the time that they are on property. This diverts the crews from performing the work that they were contracted to do.

If you have a particular problem, or a specific request, please contact the Community Manager, Deborah Downs at <a href="mailto:ddowns@trestlemanagement.com">ddowns@trestlemanagement.com</a> or call 480-422-0888.

Your request or problem will then be submitted as a work order to the landscapers so that they can work it into their schedule. Some issues may even require a separate quote that needs to be approved by the Board, that may not be included in the contract.

By following this procedure, Trestle Management and the Board can do their job of evaluating the contract and service to see if changes need to be made for the next year.