

Dear Homeowners:

You should have received an email on April 2, 2020 from Jim Baska, the President of Trestle Management Group, our property management company. The message was entitled “Message from Mirage Heights Condominiums Homeowners Association, Inc. - COVID-19: A Message for our Communities and Homeowners.”

The Board did not authorize Mr. Baska’s email to be sent out to unit owners on behalf of Mirage Heights HOA. Although Mr. Baska’s email was clearly attempting to be proactive regarding the current nationwide public health crisis, which we appreciate, your Board of Directors was never given the opportunity to either review or approve it in advance. Some owners have already expressed confusion after reading the email.

Our HOA hired Trestle Management to assist its Board of Directors in overseeing HOA functions such as collecting monthly assessments, pool cleaning, landscaping, maintenance and repairs, etc. The role and responsibilities of Trestle Management are defined by contract with our HOA. Mr. Baska’s message may be helpful for larger communities that Trestle manages, but may not entirely fit all such associations including Mirage Heights.

For those reasons, your Board of Directors feels it is necessary to clarify the message as it applies to Mirage Heights. That is why we feel it is imperative to send to each of you this email.

We take no issue with Mr. Baska telling you how to contact Trestle Management Group or how to pay your monthly assessment using its portal.

We need to clarify what Mr. Baska said about Mirage Heights HOA amenity closures, meetings, and financial hardship:

- Our pool is OPEN. Arizona’s “stay at home” order encourages exercise. Our pool is used for exercise. We will notify all owners by E-Blast and signage if the pool closes at a future date. Meanwhile, if you do use the pool, you do so at your own risk. Use common sense and practice healthy habits at the pool.
- Our Annual Meeting was already postponed until a later date. We will notify you when it is rescheduled. Meanwhile, other Board meetings may be held to conduct HOA business with proper notice.
- All owners must pay their HOA monthly assessments in full on a timely basis. Assessments cannot be waived. Our HOA operates on a tight budget, and our monthly assessment is one of the lowest in Fountain Hills compared to similar HOA’s.

In closing, rest assured that your Board of Directors will make community decisions based on facts and policies required by government.

Please continue to stay safe. If you feel it is necessary to communicate an issue that concerns all of us to the Board, please email or call our Community Manager, Lee Ann Morlan who will forward it to the Board for review and decision.

Respectfully,  
Your Mirage Heights Board of Directors;

Tess Sufka, Ben Huot, Dan Thue, Heather Nelson and Ned Stafford